

A. Provide a 2 day (16 – 18 hour) turnkey train the trainer program at your own practice site which includes:

Actual 10 hour DSME Patient Program, conducted in real time

Additional staff training workshops on non-educational program components that are critical to: ADA-Recognition success

Medicare reimbursement success

Overall financial success

Patient satisfaction

Positive patient outcomes (clinical and behavioral)

Day 1: Overview of DIABETES SELF-MANAGEMENT EDUCATION PROGRAM and TRAIN-THE-TRAINER WORKSHOP, timetable, training goals, etc.

Recommended (as proven ‘tried and true’) systems, forms, policies and procedures for your program’s: Marketing and advertising

Scheduling of classes

Order form for referring physicians

Maximizing patient ‘show rate’ Rescheduling ‘no shows’

DSME class #1 (1 hour)

DSME class #2 (3 hours)

Question and answer period.

Day 2: DSME class #3 (2 hours)

DSME class #4 (2 hours)

DSME follow-up class (1 hour for non-insulin users; 1 additional hour for insulin users)

One hour Medicare reimbursement training workshop

Questions and answer period.